




# IT Consulting for Compensation Platform

## PROJECT DETAILS

 IT Consulting & SI

 Jan. 2018 - Feb. 2021

 \$1,000,000 - \$9,999,999

 *"MIM Solutions quickly grasped the challenge and delivered an innovative solution."*

## PROJECT SUMMARY

MIM Solutions developed a prediction platform for a compensation company. They were tasked with integrating data sources, selecting machine learning algorithms, building production data pipelines, and more.

## PROJECT FEEDBACK

MIM Solutions was able to quickly grasp the project goals, allowing them to deliver an innovative solution that exceeded expectations. The team boasted a rigorous quality assurance procedure, as well as extensive data science and machine learning knowledge.



## The Client


Please describe your company and your position there.

I am CIO of GIVT, an automated AI-powered compensation platform for airline passages addressing disrupted flights, we are serving 200k customers and working with over 400 airlines.


## The Challenge


For what projects/services did your company hire MIM Solutions?

GIVT Flights Disruption Prediction Platform - ML and automation platform buildup involving team of ca. 40 developers, data scientists and analysts.

 Wojciech Woziwodzki  
CIO, GIVT

 Legal

 51-200 Employees

 Warsaw, Poland

### CLIENT RATING

5.0

Overall Score

Quality: 5.0

Schedule: 4.5

Cost: 5.0

Would Refer: 5.0





## The Approach

How did you select this vendor and what were the deciding factors?

We were scouting for an experienced team, and out of 2-3 teams on our short list we selected MIM as they had good insights in the ML R&D and manifested know-how about practical solutions

Describe the project in detail and walk through the stages of the project.

we developed a complete prediction platform for production purposes. 1a. stage data feature engineering 1b. integrating data sources 2. selecting ML algorithms for PoC 3. PoC and building production data pipelines 4. optimization of ML 5. going live  
~approx 2 years

How many resources from the vendor's team worked with you, and what were their positions?

3-5 MIM team members involved depending on stage of the project.

## The Outcome

Can you share any outcomes from the project that demonstrate progress or success?

Over a long business relationship, none of MIM Solutions team members exceed our expectations. The team's main strengths were their rigorous quality assurance procedure, their professionalism, transparency and their extensive data science and machine learning knowledge. MIM Solutions quickly grasped the challenge and delivered an innovative solution.





## How effective was the workflow between your team and theirs?

The team was very responsive - we delivered all milestones on-time.

## What did you find most impressive or unique about this company?

strong data science team with practical know-how about true demands of a production-grade machine learning.

## Are there any areas for improvement or something they could have done differently?

Our long-term project was suspended due to covid - I wish we could have continued...

